



EastWest Hospitality MTB Town Series COVID-19 Era Frequently Asked Questions

Q: Will the Town MTB Series happen this year?

A: Yes. Now that Eagle County has moved into the Blue Square phase of their reopening protocols, VRD will host MTB races with a number of new procedures and protocols to align with the current public health orders and maximum gathering sizes.

Q: What are you doing different with regards to Covid-19?

- *Racing protocols were submitted and reviewed by Eagle County Health Department.*
- *Race registrations will be limited to adhere to existing gathering size limits.*
- *MTB town series races will take place over multiple days. Generally, youth and beginner categories will race Tuesday evenings and adult sport, expert and pro categories will race on Wednesday and Thursday evenings. During those events, categories will be further broken down into distinct starting waves to ensure limited group size and adequate space for social distancing. Race day schedules will vary by venue. Please visit vailrec.com for individual race schedules.*
- *Social distancing will be strictly enforced for both racers and spectators.*
- *Racers must agree not to participate if they have any illness symptoms or known exposure to illness within ten days.*
- *Racers must wear face coverings while retrieving their bibs, at the starting line, while passing on course (if possible) and upon completion of the race.*
- *Hand Sanitation Stations will be provided at race start and registration area.*
- *Staff will wear gloves and face masks.*
- *High touch area will be sanitized regularly.*
- *Racers are advised to bring their own nutrition and water to the race.*
- *Racers and spectators not willing to follow these guidelines will be asked to leave the venue.*

Q: How are you going to ensure social distancing and gathering limits?

A: The Town MTB Series races will take place over two (Black Phase) or three (Blue Phase) days. Youth and beginner categories will race on Tuesday evenings and adult sport, expert and pro categories will race on Wednesday (and Thursday if necessary) evenings. Each day those categories will be further broken up into waves with specific start times to limit the number of people onsite at any given time. Start locations will be marked to ensure all racers line up with six feet of distance between themselves and others.

Q: How do I sign up for the race? Can I register day-of?



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A: During the Blue Phase of reopening, gathering sizes can not exceed 50 people. As a result, during this phase, ONLY online registration will be available to enable us to control the race size. Day-of registration will not be an option. When the county moves to the Black Phase, allowing for gatherings up to 250 people, day-of registration may be available. Check vailrec.com for updates.

Registration will open on June 1, 2020. Because participation numbers are limited, we encourage you to sign up as early as possible to ensure your spot. We have modified the category start times and have added additional days of racing in an effort to accommodate everyone that wants to race while adhering to gathering size limits.

Q: Can I pick-up my bib race day?

A: Yes. Race day bib pick-up will be available starting 60 minutes prior to the first wave start. We are requesting that once you pick up your race number, you do not congregate around the registration tent, start line or finish line while you wait for your race to begin.

In an effort to reduce crowd density on race day, we will be offering bib pick-up the day prior to race at various locations in addition to onsite bib pickup. Please refer to vailrec.com for locations and times for each race.

Q: Can I pay with Cash?

A: No. Only credit cards will be accepted for registration

Q: Who can register?

A: The EastWest Hospitality MTB Series and the Yeti's Grind Youth MTB Series are open to participants of all ability levels ages 8 and up, however, we discourage those classified by the CDC as a "vulnerable population" from registering.

Q: I registered for a race and cannot attend. What should I do?

A: If you cannot race due to illness, we will issue you a full refund. If you cannot race for any other reason, please contact VRD Sports at 970-479-2280. If we are able to fill your spot with someone on the waitlist, we will issue you a refund minus a \$5 handling fee.

Q: What happens if I sign up for a race and it does not happen?

A: If a race does not occur, a full refund will be issued. If you signed up for the entire series, races will be prorated and refunds issued.

Q: Can I sign up for the entire series?

A: Yes. In fact, we encourage you to do this as you receive one number that you keep for the entire series thereby limiting the number of face-to-face contacts you have with race staff during the summer.



Q: Will there be series champions this year? What about the team competition?

A: It is very important that people do not feel pressure to race...either because they are uncomfortable about the possibility of being exposed to COVID-19 or they are not feeling well. As a result, we have decided not to track overall points for individuals or teams this summer. We know this aspect of the series is an integral part of the experience and many will be disappointed, but we feel it is the responsible thing to do this year. Rest assured, the rivalries will continue and the golden wheel will be awarded again next summer. We will continue to award the top three finishers in each category at every race.

Q: That stinks. What do I do with my sweet new team kit?

A: Wear it! You can still register as a team and represent on course; we just don't want people to feel obligated to race when they don't want to or shouldn't.

Q: Will there be restrooms at the races this year?

A: *Yes, restrooms or port-a-lets will be available in the start area. Restrooms and port-a-let will be sanitized prior to race day. Additional hand sanitizer will be provided.*

Q: What changes are you making to the start line?

A: *To adhere to social distancing guidelines, the start line will include marks to keep all participants in each wave separated by at least 6 feet*

Q: My whole family wants to come and spectate. Is that allowed?

A: *Due to gathering size limits, we ask that you limit your spectators to no more than one person per racer. When the County moves into the Black Diamond Phase, we plan to relax this regulation. Additionally, all spectators will be required to wear a mask and keep six feet of distance between themselves and others at all times.*

Q: What happens after I race?

A: *After completing your race, please put on your mask, check on the raffle board to see if you won a prize (raffle winners will be randomly selected during your race), collect raffle prize if necessary, then you then must leave the venue immediately. Race results will be posted online, and podium prizes will be mailed. We respectfully ask that you do not congregate or linger in the area once your race is complete.*

Q: Will there be a protest period?

A: *There will not be an in-person protest period. Participants will have 24 hours after race to protest via email at bpappas@vailrec.com. After protest period closes, top three finishers in each category will be announced and awards will be mailed.*

Q: Will there be an awards ceremony?



A: At this time, there will not be a post-race awards ceremony. Results will be posted on vailrec.com and on Vail Rec Facebook page. Awards will be mailed to the recipients 24 hours after the race.

Q: Will there be a raffle?

A: A random raffle drawing will take place during the race. If you are a winner, your name will appear on a board near the finish line and you can collect your prize as you leave the race area.

Q: Will there be an after party?

A: There will not be a traditional after party during the current restrictions. We are working with our partners to hopefully create a "to go" experience. More details to follow.

Q: I'm going to bring a cooler and have my own afterparty in the parking lot...

A: We cannot tell you what to do in the privacy of your own home, however, we ask that you do not congregate with people from outside your household at the start/finish or in the race parking areas as it is unsafe as defined by public health orders and it risks the entire bike race series being shut down by county health officials.

Q: Is there a chance that racing will return to normal operations?

A: We may be able to make operational changes to each race as restrictions relax. Those changes would be communicated to the race community via email, website and social media. However, we don't anticipate being back to 100% "normal" until 2021.

Q: Will there be an end of season awards ceremony?

A: If we continue to make progress as a community there may be an opportunity to host an end of season party. Fingers crossed...

Q: All these rules sound like a pain in the butt. Should I bother to sign up?

A: If you are not going to follow the rules or just simply have a bad attitude about the changes, you shouldn't sign up. We know that this summer's races will be different from the past and require commitment from staff and participants to make sure they happen safely. If this is not the experience you want and/or you are not willing to do your part, please do not register. We will look forward to seeing you in Summer 2021 when we will hopefully be operating normally again.

Q: What can I do to help ensure these races continue?

- *Read and adhere to all race rules and protocols.*
- *Help educate your fellow racers.*
- *Do not register if you do not agree to the race rules and protocols.*
- *Follow the 5 commitments of containment*



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- *Maintain six feet of social distance*
- *Wash my hands often*
- *Cover my face in public*
- *Stay home when I am sick*
- *Get tested immediately if I have symptoms*